

NAME OF SCRUTINY COMMITTEE	FULL COUNCIL
DATE OF MEETING	14th, July 2011
TITLE	Social Services Statutory Director's Annual Report Report on the Efficiency of Social Services 2010/11
RECOMMENDATION	Members are asked to accept the report
AUTHOR	Head of Housing and Social Services Department
PORTFOLIO LEADER	Councillor R.H. Wyn Williams

1. Introduction

- 1.1 It is a statutory expectation that the Council publish the 'Director of Social Services Annual Report' which reports on the efficiency of the Social Services Department.
- 1.2 The report must be easy to understand, telling the public and stakeholders how well we think Social Care Services are performing in Gwynedd. At the end of the process, it is an expectation that the report be reported to Council Members.

2. The Process

- 2.1 The new arrangement will take place the Joint Review Inspection process. The process is not solely about creating a 'report', publishing the report will be the outcome of a process. There are 4 stages to the process, which are:

1. The Overview Report

A public document, summarising the Authority's opinion on the Services efficiency and priorities for improvement.

2. An analysis of the Services efficiency

A detailed self assessment process, agreeing on judgment about the service and identifying priorities for improvement. The Authority will need to prove that stakeholders have had the opportunity to 'challenge' our assessment and judgment. This will not be a public document however it must be available to all who will want to view it.

3. Evidence Trail

It is an expectation that evidence be collected which will justify the assessment and our judgment.

4. Business Plan

In order to achieve the improvements identified in the report.